



QUITLINENC WEB BASED REFERRAL PORTAL

The Division of Public Health, Tobacco Prevention and Control Branch is pleased to introduce the new **QuitlineNC Web Based Portal for Patient eReferrals** as an enhancement to the current referral system.

Since some QuitlineNC referral sites will not be able to move to eReferrals right away, the Fax-referral system will remain in place. All referral sites should be in the drop-down menu of QuitlineNC Referral Sites when the program launches, whether you start using the eReferral system now or in the future.

Important facts:

- QuitlineNC eReferral will launch **July 1, 2021**.
- **All sites** registered as QuitlineNC Referral Sites will automatically roll over to the new portal. We will soon send your portal address.
- The portal will have an alphabetical drop-down menu to locate your site.
- The patient form on the web portal mirrors the Fax referral form you are already familiar with.
- New referral sites will register with the QuitlineNC Referral Site Coordinator and QuitlineNC will upload them to the web portal.
- In addition to the computer, the portal is accessible using tablets and smart phones. This is a great feature for traveling or home health nurses, community health workers, etc.
- Each eReferral reaches QuitlineNC in real time.
- All sites **must** certify if they are HIPAA compliant on **each referral**.
- Referral providers or sites will receive Outcome Reports via secured email.

We are so appreciative of all our referral sites and are excited to offer this new enhancement to QuitlineNC services. We hope you will find it to be beneficial to your work and your patients.

You will receive additional information, just prior to the onset of the new service!