

COVID-19 Vaccine Member Incentive Program – North Carolina Medicaid Managed Care

| WellCare | United HealthCare | Healthy Blue | AmeriHealth Caritas NC | Carolina Complete Health |
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| <p>Who is Eligible?</p> <ul style="list-style-type: none"> All members 5 years of age and up. | <p>Who is Eligible?</p> <ul style="list-style-type: none"> Members 5 years of age and up. | <p>Who is Eligible?</p> <ul style="list-style-type: none"> All members 5 years of age and up. | <p>Who is Eligible?</p> <ul style="list-style-type: none"> Members age 5 years and older who receive 1st or 2nd COVID Vaccine Doses during the campaign. | <p>Who is Eligible?</p> <ul style="list-style-type: none"> Current eligible members for the vaccination incentive are age 5 years and older. |
| <p>Incentive Dates/Timeline</p> <ul style="list-style-type: none"> Members who completed their vaccination (series) on or after 9/1/21 through 6/30/22 are eligible for a \$50 Walmart gift card. Members may attest to their (or their dependent's) vaccination status via web portal, and gift card will be provided to them. | <p>Incentive Dates/Timeline</p> <ul style="list-style-type: none"> Eligible members will receive an email or direct mail with an invitation to participate Members who receive their first COVID vaccine dose between 11/1/21 and 3/31/22 will receive a \$50 gift card. Program may be extended. | <p>Incentive Dates/Timeline</p> <ul style="list-style-type: none"> 2021 pilot program dates: October 1st 2021- March 31, 2022 | <p>Incentive Dates/Timeline</p> <ul style="list-style-type: none"> First campaign from 11/1/21-2/28/22 Second campaign from 3/1/22-6/30/22 <p>*may be adapted based on campaign results and in consultation with NC DHHS.</p> | <p>Incentive Dates/Timeline</p> <ul style="list-style-type: none"> The first 35,000 eligible Carolina Complete Health members who receive a first, second, or booster COVID-19 vaccination on or <u>after 11/15/21</u> will receive a \$75 incentive. |
| <p>Member Incentive</p> <ul style="list-style-type: none"> Members will receive a Wal-Mart gift card in the amount of \$50. | <p>Member Incentive</p> <ul style="list-style-type: none"> Incentive offering to all vaccine-eligible members in the form of a \$50 gift card with appropriate restrictions. | <p>Member Incentive</p> <ul style="list-style-type: none"> Members who receive a series of 2 Moderna, 2 Pfizer, or 1 Johnson & Johnson vaccine(s) choose from a digital or physical gift card received via U.S. postal service. Multiple card selections from retailers, restaurants, Amazon. Reward value: <ul style="list-style-type: none"> November \$100 December \$100 January \$50 February \$100 March \$100 | <p>Member Incentive</p> <p>11/1/21-2/28/22</p> <ul style="list-style-type: none"> Pfizer/Moderna 1st Shot: \$60 Pfizer/Moderna 2nd Shot: \$100 J&J Single Shot: \$100 <p>3/1/22-6/30/22</p> <ul style="list-style-type: none"> Forthcoming once finalized in consultation with NC DHHS <p>Rewards are loaded onto the member's pre-paid CARE Card and can be used to purchase OTC health products and healthy foods. Member is notified by mail when rewards are loaded to CARE Card.</p> | <p>Member Incentive</p> <ul style="list-style-type: none"> Members will receive \$75 on their My Health Pays Rewards card when they receive a first, second, or booster vaccination.* Every member receives a My Health Pays card within two weeks of enrollment. If the member does not have a My Health Pays Rewards card, they should contact member services. |

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| <p>How is it verified?</p> <ul style="list-style-type: none"> WellCare of North Carolina members will attest to their vaccination status or a minor under their care's vaccination status by: <ul style="list-style-type: none"> following a link to a microsite https://wellcarerewards.inspireandperform.com entering identifier information entering vaccine information (vaccine brand, date of each shot depending on vaccine) The site will perform authentication by comparing identifier information to enrollment files. | <p>How is it verified?</p> <ul style="list-style-type: none"> Members will attest to their vaccine status by providing name of vaccine, date received and location Incentive fulfillment available online or by phone Monitoring of vaccination rates of those receiving the incentive will be performed by comparison to state data | <p>How is it verified?</p> <ul style="list-style-type: none"> Proof of vaccination provided by member: <ul style="list-style-type: none"> Submit a photo of CDC vaccination card via the HealthyBlueNC.com member portal Call Healthy Blue Member Services to verbally provide vaccination information. | <p>How is it verified?</p> <ul style="list-style-type: none"> ACNC tracks vaccine claims paid to pharmacies or providers ACNC identifies a member in a data source from the State Member attestation via Member Services or the secure contact form on our website www.amerihealthcaritasnc.com and validated by ACNC | <p>How is it verified?</p> <ul style="list-style-type: none"> Carolina Complete Health will use claims data to determine when members receive the vaccination and are eligible for the incentive.** If there was not a claim, the member can provide proof of vaccination by uploading a copy of their vaccination card online or mailing a copy to Carolina Complete Health.*** |
| <p>More information for members: https://www.wellcarenc.com/covid-19/count-on-me.html [wellcarenc.com]</p> | <p>More information for members: https://myuhc.com/CommunityPlan/HealthWellness [myuhc.com]</p> | <p>More information for members: https://member.healthybluenc.com/public/login</p> | <p>More information for members: https://www.amerihealthcaritasnc.com/covid-19/vaccine-carecard.aspx</p> | <p>More information for members: www.carolinacompletehealth.com/vaccine</p> |